INTRODUCTION

This Privacy Policy sets out how the Theatre Company manages personal information provided to or collected by it.

The Theatre Company is bound by the Australian Privacy Principles contained in the Commonwealth Privacy Act.

The Theatre Company may, from time to time, review and update this Privacy Policy to take account of new laws and technology, changes to the Theatre Company’s operations and practices and to make sure it remains appropriate to the changing school environment.

WHAT KINDS OF PERSONAL INFORMATION DOES THE THEATRE COMPANY COLLECT AND HOW DOES IT COLLECT IT?

The type of information the Theatre Company collects and holds includes (but is not limited to) personal information, including health and other sensitive information, about:

- Students and parents and/or guardians and caregivers ('parents') before, during and after the course of a student's enrolment at the Theatre Company;
- Job applicants, staff members, volunteers, contractors and specialist service providers; and
- Other people who come into contact with the Theatre Company.

Personal information you provide

The Theatre Company will generally collect personal information held about an individual by way of forms filled out by parents or students, face-to-face meetings and interviews, emails and telephone calls. On occasions, people other than parents and students provide personal information.

Personal information provided by other people

In some circumstances the Theatre Company may be provided with personal information about an individual from a third party, for example a report provided by a medical professional or reference from another school.

Exception in relation to employee records

Under the Privacy Act, the Australian Privacy Principles do not apply to an employee record. As a result, this Privacy Policy does not apply to the Theatre Company’s treatment of an employee record, where the treatment is directly related to a current or former employment relationship between the Theatre Company and the employee.

HOW WILL THE THEATRE COMPANY USE THE PERSONAL INFORMATION YOU PROVIDE?

The Theatre Company will use personal information it collects from you for the primary purpose of collection as described below, and for such other secondary purposes that are related to the
primary purpose of collection and reasonably expected by you, or to which you have consented.

**Participants and parents**

In relation to personal information of participants and if aged under 18 years, their parent(s), the Theatre Company’s primary purpose of collection is to enable the Theatre Company to provide theatre experience for the participant. This includes satisfying the needs of parents, the needs of the participant and the needs of the Theatre Company throughout the whole period the student is enrolled at the Theatre Company.

The purposes for which the Theatre Company uses personal information of participants and parents include:

- To keep parents informed about matters related to their child’s participation, through correspondence, newsletters and magazines;
- Day to day administration of the Theatre Company;
- Looking after participants’ involvement, social and medical wellbeing;
- Seeking donations and marketing for the Theatre Company; and
- To satisfy the Theatre Company’s legal obligations and allow the Theatre Company to discharge its duty of care.

In some cases where the Theatre Company requests personal information about a participant or parent, if information requested is not provided, the Theatre Company may not be able to enrol or continue the enrolment of the participant or permit the participant to take part in a particular activity.

**Job applicants and contractors/suppliers**

In relation to personal information of job applicants and contractors/suppliers, the Theatre Company’s primary purpose of collection is to assess and (if successful) to engage the applicant or contractor/supplier, as the case may be.

The purposes for which the Theatre Company uses personal information of job applicants and contractors/suppliers include:

- In administering the individual’s engagement, as the case may be;
- For insurance purposes;
- Seeking donations and marketing for the Theatre Company; and
- To satisfy the Theatre Company’s legal obligations, for example, in relation to child protection legislation.

**Volunteers**

The Theatre Company also obtains personal information about volunteers who assist the Theatre Company in its functions or to conduct associated activities, such as Old Scholars, extra-curricular activities, clubs or groups under the Theatre Company’s authority, to enable the Theatre Company and its volunteers to work together.

**Marketing, community relations and fundraising**

The Theatre Company treats marketing, community relations and events, and seeking donations for the future growth and development of the Theatre Company, or for community and overseas
service, as an important part of ensuring the Theatre Company continues to provide a quality learning environment in which both participants and staff thrive, and to meet the Theatre Company’s Vision and Mission. Personal information held by the Theatre Company may be disclosed to organisations that assist in the Theatre Company’s fundraising and community relations, for example, the Theatre Company’s fundraising or Old Scholars organisations.

Parents, staff, contractors, volunteers and other members of the wider School community may from time to time receive fundraising information. School publications, like newsletters, annual reports and year books, which include personal information, may be used for marketing purposes.

**WHO MIGHT THE THEATRE COMPANY DISCLOSE INFORMATION TO?**

The Theatre Company may disclose personal information, including sensitive information held about an individual to:

- Tyndale Christian School;
- Another School;
- Government departments;
- Medical practitioners;
- People providing services to the Theatre Company, including specialist visiting teachers, counsellors and sports coaches;
- Recipients of School publications, such as newsletters, annual reports and year books;
- Parents;
- Anyone you authorise the Theatre Company to disclose information to; and
- Anyone to whom we are required to disclose information to by law.

**Sending information overseas**

The Theatre Company may disclose personal information about an individual to overseas recipients, for instance, when storing personal information with ‘cloud’ service providers which are situated outside Australia or to facilitate a school exchange or mission or cultural trip. However, the Theatre Company will not send personal information about an individual outside Australia without:

- Obtaining the consent of the individual (in some cases this consent will be implied); or
- Otherwise complying with the Australian Privacy Principles or other applicable privacy legislation.

**HOW DOES THE THEATRE COMPANY TREAT SENSITIVE INFORMATION?**

In referring to ‘sensitive information’, the Theatre Company means: information relating to a person’s racial or ethnic origin, political opinions, religion, trade union or other professional or trade association membership, philosophical beliefs, sexual orientation or practices or criminal record, that is also personal information; health information and biometric information about an individual. Sensitive information will be used and disclosed only for the purpose for which it was provided or a directly related secondary purpose, unless you agree otherwise, or the use of disclosure of the sensitive information is allowed by law.

**MANAGEMENT AND SECURITY OF PERSONAL INFORMATION**

The Theatre Company’s staff are required to respect the confidentiality of participants’ and parents’
personal information and the privacy of individuals. The Theatre Company has in place steps to protect the personal information the Theatre Company holds from misuse, interference and loss, unauthorised process, modification or disclosure by use of various methods including locked storage of paper records and password access rights to computerised records.

ACCESS AND CORRECTION OF PERSONAL INFORMATION

Under the Privacy Act, an individual has the right to obtain access to personal information which the Theatre Company holds about them and to advise the Theatre Company of any perceived inaccuracy. Students will generally be able to access and update their personal information through their parents, but older students may seek access and correction themselves.

There are exceptions to these rights set out in the applicable legislation.

To make a request to access or update any personal information the Theatre Company holds about a parent or student, contact should be made with the Privacy Officer in writing. The Theatre Company may require you to verify your identity and specify what information you require. The Theatre Company may charge a fee to cover the cost of verifying your application and locating, retrieving, reviewing and copying any material requested. If the information sought is extensive, the Theatre Company will advise the likely cost in advance. If the Theatre Company cannot provide you with access to that information, we will provide you with written notice explaining the reasons for the refusal.

CONSENTS AND RIGHT OF ACCESS TO THE PERSONAL INFORMATION OF PARTICIPANTS

The Theatre Company respects every parent’s right to make decisions regarding their child’s education. Generally, the Theatre Company will refer any requests for consent and notices in relation to the personal information of a student to the student’s parents. The Theatre Company will treat the consent given by parents as consent given on behalf of the student, and notice to parents will act as notice given to the student. As mentioned above, parents may seek access to personal information held by the Theatre Company about them or their child by contacting the Privacy Officer. However, there will be occasions when access is denied. Such occasions would include where release of the information would have an unreasonable impact on the privacy of others, or where the release may result in a breach of the School’s duty of care to the student.

The Theatre Company may, at its discretion, on the request of a student grant that student access to information held by the Theatre Company about them, or allow a pupil to give or withhold consent to the use of their personal information, independently of their parents. This would normally be done only when the maturity of the student and/or the student’s personal circumstances so warranted.

ENQUIRIES AND COMPLAINTS

If you would like further information about the way the Theatre Company manages the personal information it holds, or wish to make a complaint that you believe that the Theatre Company has breached the Australian Privacy Principles, please contact the Theatre Company’s Privacy Officer. The Theatre Company will investigate any complaint and will notify you of the making of a decision in relation to your complaint as soon as is practicable after it has been made.
REFERENCES

- Privacy Act 1988 (Cwlth)
- Australian Privacy Principles
- Privacy Compliance Manual, September 2013,
- Independent Schools Council of Australia and National Catholic Education Commission
- Standard Collection Notice
- S1.16 Information sharing policy

POLICY INFORMATION

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